



Atty. Docket. No.: 4068.P009D

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)

Busey, et al.)

Serial No. 10/675,180)

Filing Date: September 29, 2003)

For: AUTOMATIC CALL DISTRIBUTION)

SYSTEM USING COMPUTER)

NETWORK-BASED COMMUNICATION)

Divisional of)

Serial No. 09/209,800)

Filing Date: December 11, 1998)

Examiner: Unassigned

Art Unit: Unassigned

Commissioner for Patents
P.O. Box 1450
Alexandria, V.A. 22313-1450

SECOND PRELIMINARY AMENDMENT

Sir:

Prior to examination of the above application on the merits the Applicants request the Examiner to enter the following amendments and to consider the following remarks.

FIRST CLASS CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on 11-4-03

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